

Getting What You Want: 2How to Reach Agreement and Resolve Conflict Every Time

Kare Anderson

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Getting What You Want: 2How to Reach Agreement and Resolve Conflict Every Time Kare Anderson A communications consultant presents a three-step model for negotiation and conflict resolution known as Triangle Talk that can be used in both professional and personal relationships to zero in on real issues and dispel suspicion and anger between two parties. 20,000 first printing. Tour.



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